

TRAC V EMERGENCY MEDICAL SERVICES PROVIDER BY COUNTY

CAMERON COUNTY

* Brownsville Emergency Medical Services

Serving the urban City of Brownsville, covering a 60 square mile area from Rancho Viejo to 8 miles west on Military Hwy, 281 North up to the Los Fresnos city limits. Further serving south to 9 miles east of FM 511 on Hwy 48 south to the Rio Grande River, east to the Port of Brownsville and also Boca Chica Beach. The City of Brownsville has an emergency mutual aid policy with sister city, Matamoros in Mexico. The City of Brownsville EMS provides EMS enhanced 911 service to the population of 140,000.

Director:	Sam Ortega, LP
Medical Director:	Dr. J. Ybarra
RAC Contacts:	
Sam Ortega, LP Director 625 E. 12 th second floor Brownsville, TX 78520 (956) 548-6077 Office (956) 546-8539 Fax	Javier Quiroga Lieutenant 625 E. 12 th Street Second Floor Brownsville, TX 78520 (956) 548-6557 Office (956) 546-8539 Fax javier.quiroga@cob.us
Dispatch Phone Number:	(956) 548-7000
Dispatch Center Staffing:	Police Dispatching
Primary Radio Frequency:	800 MHz Trunking System
Emergency Number:	911
Number of Vehicles:	3 First Responders, 10 MICU /ALS/ BLS
Type of Service:	City Government
Level of Service:	ALS/MICU/BLS

* South Texas Emergency Care Foundation

A non-profit community foundation providing urban/rural 911 service to all of Cameron County except City of Brownsville, City of Port Isabel, City of Los Fresnos and Town of South Padre Island. Valley AirCare, provides fixed wing services to the Rio Grande Valley, TSA-V. STEC provides emergency, non-emergency, and critical care ground and fixed wing transports to the entire Trauma Service area V.

Executive Director:	Bill Aston, EMT-P
Medical Director:	Dr. Garner Klein
Co-Medical Director:	Dr. Michael Mohun
RAC Contacts:	
Rene Perez, RN, LP Dir. Of Patient Transport Services PO Box 533668 Harlingen, TX 78550 956) 364-2711 Office (956) 428-0839 Fax rperez@stec-cms.org	
Dispatch Phone Number:	(956) 428-3087 (911) Ali and Oni
Dispatch Center Staffing:	National EMD Certified
Primary Radio Frequency:	800 MHz (Primary) 154010/155.265 (backup VHF)
Emergency Number:	Medcom 911 Comm. Center, Reverse 911
Number of Vehicles:	3 First Responders, 16 MICU, 2 fixed wings
Type of Service:	Private Not for Profit Service
Level of Service:	MICU/Critical Care/Specialty Care

*** Port Isabel Emergency Medical Services**

A City Government service providing 911 response to the rural citizens of Port Isabel, Long Island Village, City of Laguna Vista and Laguna Heights and the surrounding communities. A population of approximately 10,000 receives emergency 911 service from the MICU level of service.

Director: Charlie Wood
Medical Director:

RAC Contacts:
Charlie Wood
Director
202 S. Maxan St.
Port Isabel, Texas 78578
(956) 943-7829 Office
(956) 943-2029 Fax
(956) 466-7439 cell
charleswood1005@hotmail.com
cwood@copitx.com

Dispatch Phone Number: (956) 943-1242
Dispatch Center Staffing: Police Dispatching
Primary Radio Frequency: UHF
Emergency Number: 911
Number of Vehicles: 2 ALS with MICU
Type of Service: City Government
Level of Service: ALS/MICU

*** Los Fresnos Ambulance Service, Inc.**

A municipal government non-profit community service providing 911 service to the community of approximately 35,000. Servicing the City of Los Fresnos North to Hwy. 77 to the West adjoining to the City of Brownsville and South to Laguna Heights

Director: Gene Daniels
Medical Director: Dr. Joe Ybarra

RAC Contacts:
Q & A
200 North Brazil
Los Fresnos, Texas 78566
(956) 233-5007 Office
(956) 433-6677 Cell
(956) 233-8608 Fax

Dispatch Phone Number: (956) 233-4473
Dispatch Center Staffing: Police Dispatch
Primary Radio Frequency: 800 MHz 158.96250
Emergency Number: 911
Number of Vehicles: 1 First Responder, 3 ALS/BLS/MICU
Type of Service: Non profit Community Service
Level of Service: ALS/BLS/MICU

* City of South Padre Island

Director:

Medical Director:

Richard Joe Ybarra M.D.

RAC Contacts:

Asst. Chief Juan V. Loya

Marciano Montanez, Jr – Firefighter/Paramedic

Oziel Garcia – Firefighter/Paramedic

(956)-761-3831

mmontanez@myspi.org

4501 Padre Blvd.

South Padre Island, Texas 78597

Dispatch Phone Number:

(956) 761-5454

Dispatch Center Staffing:

2 Full time dispatchers

Primary Radio:

800 megahertz Digital "SPI FD 1"

Emergency Number:

911 or (956) 761-5454

Number of Vehicles:

3 MICU

Type of Service:

Non Profit Community Service

Level of Service:

MICU

HIDALGO COUNTY

* Ambulance Transportation Services

Director:

Cynthia Ramon

Medical Director:

Kenneth Averack, MD

RAC Contact:

Cynthia Ramon

Director

Ambulance Transport Services

508 South 23rd Street

McAllen, Texas 78501

Cindypramon@sbcglobal.net

Dispatch Phone Number:

(956) 631-6868

Dispatch Center Staffing:

EMS Certified

Primary Radio Frequency:

Cell phones

Emergency Number:

Number of Vehicles:

3 BLS / 2 ALS / 2 MICU

Type of Service:

Private for Profit

Level of Service:

3 ALS/BLS/MICU

*** Elite Critical Care EMS L.L.C.**

Director: Christopher De Leon, EMS
Medical Director: Javier A. Saenz

RAC Contacts:
Christopher De Leon
Jose A. Trevino Jr.
David R. Villarreal
2101 W. Palma Cista Drive
Palmview TX 78572
PO Box 1410
La Joya, Texas 78560
(956) 584-2867
(956) 684-2870 fax

Dispatch Phone Number: 956-584-2867
Dispatch Center Staffing:
Primary Radio Frequency: Hospital Radios Motorola PM 400/Alton Fire Frequency (all valley)
Emergency Number: (956) 584-2867
2nd Line 956) 584-1644
3rd Line (956) 584-1654 Frequency Alton Fire.
Number of Vehicles: 8 ALS/BLS/MICU
Type of Service: Non Emergency/Emergency (911 Contract with the city of Alton since 1 ½ years)
Level of Service: ALS/BLS/MICU

*** Hidalgo County Emergency Medical Service**

Director: Lee Garcia EMT-P
Medical Director: Kenneth Averack, MD

RAC Contacts:
Kenny Ponce EMT-P
Chief Administrative Officer
(956) 686-1224

Lee Garcia EMT-P
Director
(956) 686-1224 office
(956) 239-9788 cell

Jimmy Pittman EMTLP
Director of Flight Operations
(956) 686-1224

Josue Alvarado NREMTLP/RN
Assistant Director
(956) 970-8424 office
(956) 970-824 cell

Dispatch Phone Number: 956-686-1224
Dispatch Center Staffing: 3 dispatchers
Primary Radio Frequency: n/a (trunking system)
Emergency Number: (911) 956-522-8152 (956-212-7846)
Number of Vehicles: 22 All MICU only
Type of Service: ground & air ambulance
Level of Service: All MICU only

*** MedCare EMS Inc.**

MedCare EMS, Inc. is the 911 urban ambulance provider for over 450,000 citizens over a service area of nearly 1000 square miles in Hidalgo County. MedCare EMS serves the citizens of Hidalgo County Emergency Service District #4 and the cities of Mission, Pharr, and San Juan. MedCare EMS is also a non-emergency transport provider.

Director: Mack Gilbert
Medical Director: Heriberto Alanis, MD

RAC Contacts:
Mack Gilbert
mgilbert@medcare-ems.com
Director of Operations
1501 S. "K" Center
McAllen, TX 78502
(956) 661-4100 Office
(956) 661-4101 Fax
(956) 369-0911 Cell

Anselmo Trevino
Director of Communications
1501 S. "K" Center
McAllen, TX 78502
(956) 661-4100 Office
(956) 661-4101 Fax
(956) 607-8052 Cell

Dispatch Phone Number: (956) 668-9111
Dispatch Center Staffing: 24/7 1 Dispatcher, 3 call takers, EMD Certified
Primary Radio Frequency: Regional System
Emergency Number: (956) 668-9111
Number of Vehicles: 18 MICU
Type of Service: Emergency
Level of Service: MICU

*** Life Line EMS**

Director: David Bonilla
Medical Director: Ivan Melendez, MD

RAC Contacts: David and Neyda Bonilla, David De Los Santos

Dispatch Phone Number: 956-683-8181 or 877-383-8181
Dispatch Center Staffing: McAllen EMS Station
Primary Radio Frequency: 800 Mhz Nextel Radios
Emergency Number: 956-683-8181
Number of Vehicles: 6 BLS/MICU
Type of Service: Level of Service: BLS with MICU

*** Medical and Trauma Specialists, LP**

A private urban provider providing emergency and non-emergency transport service to Edinburg, Mission, McAllen and Weslaco Districts.

Director: Robert Alfaro, AAS, LP
Medical Director: Dr. John Linderman

RAC Contacts:
Robert Alfaro, AAS, LP
Director
821 North 23rd Street
McAllen, Texas 78501
(956) 668-9880 Office
(956) 668-8438 Fax
dirofmts@aol.com

Dan Diaz, LP
Administrator
821 North 23rd Street
McAllen, Texas 78501
(956) 668-9880 Office
(956) 668-8438 Fax
GMofMTS@aol.com

Dispatch Phone Number: (956) 668-9800
Dispatch Center Staffing: 6 non-certified personel
Primary Radio Frequency: 425 MHz Trunking System
Emergency number: (956) 668-9800
Number of Vehicles: 5
Type of Service: Private for Profit
Level of Service: 3 ALS/2 MICU

*** ProMedic Emergency Medical Services**

A private provider providing emergency and non-emergency transport service to the City of Alamo, La Joya, Penitas, Alton, Mercedes, San Benito, District #3 and the surrounding County of Hidalgo.

Director: Ignacio Hernandez
Medical Director: Dr. Ivan Melendez

RAC Contacts:
Ignacio Hernandez
Director of Operations
100 N. Tower Rd
Alamo, Texas 78589
(956) 702-3002 Office
(956) 702-8013 Fax

Raul Alvizo
Operation Manager
956-292-5181

Dispatch Phone Number: (956) 702-8453
Dispatch Center Staffing: EMD Certified
Primary Radio Frequency: Real Radio 800 Trunking System
Emergency Number: 911
Number of Vehicles: 15 ALS/ BLS/MICU
Type of Service: Private for Profit Service
Level of Service: ALS/BLS/MICU

Star Ambulance Service LLC

Serving as 911 provider for the Cities of Mercedes, and Donna.

Director of Operations: Karim Lugo
Medical Director: Dr. H. Alaniz

RAC Contact:
Karim Lugo
517 W. Bus. 83
Donna, TX 78537
(956) 720-4782
karimlugo@yahoo.com

Dispatch Phone Number: (956) 720-4853
Dispatch Center: Police Department
Emergency Number: 911
Number of Vehicles: 10
Type of Service: Private for Profit
Level of Service: ALS/MICU

*** Valley EMS**

911 Provider for the City of Edinburg and Northern Hidalgo County. Providing service to Rural Fire Prevention District #3, Owassa Road to Brooks County Line and between Ware Rd and FM 493.

Director: Jeremy Jilpas
Medical Director: Dr. David Haman

RAC Contact:
Jeremy Jilpas
Valley EMS
601 S. 10th Ave
Edinburg, Texas 78539
(956) 381-1898
jeremyjilpas@yahoo.com

Dispatch Phone Number: (956) 381-1882
Dispatch Center Staffing: EMD Certified
Primary Radio Frequency: Kyrocera Radios
Emergency Number: 911
Number of Vehicles: 9 MICU
Type of Service: Private for Profit
Level of Service: MICU

* Weslaco Emergency Medical Services/Fire Department

City 911 provider for Weslaco. Providing 911 response to a population of approximately up to 80,000. This urban/rural provider provides coverage from Weslaco and Progresso from Mile 14 ½ North to 2W through 7W.

Director: Chief Santiago (Jimmy) Cuellar
Medical Director: Dr. B. Alanis & Dr. R. Zepulveda

RAC Contacts:
Rudy Garza Administration Office 956-447-3415
120 East 5th Street, 2nd Floor Administration Fax 956-969-3167
Weslaco, Texas 78596
(956) 968-7581 x 276 Office
(956) 968-7621 Fax

Dispatch Phone Number: (956) 968-8591
Dispatch Center Staffing: Police Dispatching
Primary Radio Frequency: VHF
Emergency Number: 911
Number of Vehicles: 7 BLS/MICU
Type of Service: City Government and Paid Volunteer
Level of Service: BLS/MICU

STARR COUNTY

* TransStarr Emergency Services

Established: June 6, 2008, with a workforce of 10 field medics, 1 dispatcher, 4 Basic Life Support, with Advance Life Capability Units. Center of Operations in Rio Grande City, Texas. Trans-Starr is a private, for profit, EMS provider. Providing non-emergency transport locally in the Rio Grande Valley, primarily in Starr and Hidalgo Counties.

Director: Rafael Cantu
Medical Director: Dr. Michael Morris
805 Medical Circle
Longview, Texas 75605
(903) 232-8100
Celeste Molina - Supervisor
P.O. Box 826
Rio Grande City, Texas 78582
(956) 533-2924 Office
Blueangel6@yahoo.com

RAC Contacts

Martin Rodriguez – Supervisor II
149 Serafin St.
Roma, Texas 78584
(956) 500-7437
Transstarr85@yahoo.com

Dispatch Center Number: (956) 487-0468
Dispatch Center Staffing: Mrs. Olivia Rios
Primary Radio Frequency: T-Mobile 956-844-0414
Emergency Number: (956) 844-4111
Number of Vehicles: 8
Type of Service: Emergency Medical Services
Level of Service: Basic Life Support with ALS/BLS

Specialized transport throughout the state of Texas.

***Starr County EMS**

Director: Noel Garcia
Medical Director: Javier D Margo Jr. M.D.
Supervisor/Ops: Noel Garcia
Asst. Supervisor:

Dispatch Phone Staffing: 956-500-3748
Dispatch Center Number:
Primary Radio Frequency:
Emergency Number: 911
Number of Vehicles:
Type of Service:
Level of Service:

TRAC V EMERGENCY MEDICAL SERVICES PROVIDER BY COUNTRY WILLACY COUNTY

*** Willacy County Emergency Medical Services**

Serving all of Willacy County a population of 20,000 covering 1325 square miles and the southern half of Kennedy Frontier. This rural paid service provides a level of 911 MICU/ALS to its citizens.

Director: Frank Torres, EMT-P
Medical Director: Dr. Jose Lozano

RAC Contacts:
Frank Torres
Director
693 S. 7th St
Raymondville, Texas 78580
(956) 689-5456 Office
(956) 689-6341 Fax
willems@prontonet.net

Dispatch Phone Number: (956) 689-2441
Dispatch Center Staffing: Police Dispatching
Primary Radio: VHF Repeater System
Emergency Number: 911
Number of Vehicles: 6 all ALS/BLS/MICU
Type of Service: County/Non Profit Community
Level of Service: ALS/BLS/MICU

All Counties in Texas

EagleMed LLC

EagleMed is a privately owned and operated air medical transport company providing rotor-wing and fixed-wing air transport solutions. As a subsidiary of Air Medical Group Holdings EagleMed is able to offer premier worldwide air ambulance transport. EagleMed operates 31 Locations in 12 States; fleet of 31 Aircraft, 6 ground ambulances and employees approximately 375 employees.

Director:	Robert Hamilton, President
Medical Director:	Greg Faimon, M.D., Executive Medical Director
RAC Contacts:	
Tim Welch, Texas Program Manager	
Paul Singh, Clinical supervisor, San Marcos-EMS32	
George Gribbin, Flight Paramedic, San Marcos-EMS32	
6601 West Pueblo Drive	
San Marcos, TX 78666	
(830) 831-3046	
Tim.welch@flyeaglemed.com	
Dispatch Phone Number:	(800) 525-5220
Dispatch Center Staffing:	24/7/365
Primary Radio Frequency:	N/A
Emergency Number:	Tim Welch, Texas Program Manager, (830) 431-3046
Number of Vehicles:	2-Texas San Marcos-King Air C-90 Houston-King Air B-200
Type of Service:	Fixed-Wing
Level of Service:	MICU-Air

**TRAC V HOSPITALS BY COUNTY
CAMERON COUNTY**

Valley Regional Medical Center

Chief Executive Director: Art Garza, Interim, CEO
COO: Steve Hoelscher (Disaster)
CNO: Sherry Camacho
Trauma Manager: Yessica Gonzalez, Interim Trauma Manager
Trauma Medical Director: Dr. Edgar Moncada
Emergency Room Medical Director: Dr. Dustin Tauferner
Emergency Room Director: Bertha Guerra 956-350-7781
Bertha.guerra@hcahealthcare.com

Emergency Room: (956) 350-7150 Fax (956) 350-7149

Clinical Manager Nelson Lozano

RAC Contacts:
Yessica Gonzalez
Trauma Manager
100 A. Alton Gloor Blvd
Brownsville, TX 78526-3346
(956) 350-7153 office
(956) 350-7163 fax
(956) 768-0011 pager
yessica.gonzalez@hcahealthcare.com

Lethzayda K. Linda
Trauma Registrar
100 A. Alton Gloor
Brownsville, Texas 78526
(956) 350-7180 office
(956) 350-7163 fax
lithzayda.linda@hcahealthcare.com

Designation Level: Trauma III, Stroke II
Direct ER Line: 956-350-7150
Radio Frequency:
ICU/PCU Beds: 38
Medical/Surgical Beds: 119
Women's Center: 31
Telemetry Packs: 65
Pediatrics: 21
Rehab: 0
Total Hospital Beds: 214

Specialty Services Available: Neurosurgery, Orthopedic, Cardiothoracic Surgery
Cath Lab available 24/7

Surgery: General/Trauma Surgery, Orthopedic, Cardio
Thoracic Neurosurgical

**TRAC V HOSPITALS BY COUNTY
CAMERON COUNTY**

Harlingen Medical Center

Chief Executive Officer:	Brenda Ivory
Emergency Room Team Leader:	Mike Dillman, RN
Trauma Coordinator:	Ginger Cunningham, RN
Trauma Medical Director:	Dr. Daniel Martinez, MD, Ph. D

RAC Contacts:

Ginger Cunningham, RN Trauma Coordinator 5501 S. Expressway 77 Harlingen, TX 78550 (956) 365-1181 Office (956)365-1377 Fax gcunningham2@primehealthcare.com	Brenda Ivory CEO 5501 S. Expressway 77 Harlingen, TX 78550 (956) 365-1013 Office (956) 365-1875 Fax Brenda.Ivory@primehealthcare.com
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Designation Level:	Trauma IV
Direct ER line:	(956) 365-1067
Radio Frequency:	WPWA964
ICU Beds:	14
Med-Surg:	32
Telemetry:	18
Pediatrics:	15
Rehab:	0
Hospital Beds:	112

Specialty Services Available: Thoracic Surgery, Orthopedic Surgery, Cardiology services, cardiovascular surgery, and general surgery, Certified hip and knee joint replacement.

**TRAC-V HOSPITALS BY COUNTY
CAMERON COUNTY**

Valley Baptist Medical Center at Brownsville

Chief Executive Officer:	Leslie Bingham
Trauma Coordinator:	Wesley Milum, RN
Trauma Medical Director:	Dr. Karen Brooks
Emergency Room Medical Director:	Tony Ashley, RN (Interim)
Emergency Room Director:	Ingrid Steinbach

Emergency Room: (956) 698-5595 Fax (956) 698-5707

RAC Contacts:

Wesley Milum, RN
Trauma Coordinator
1040 West Jefferson
Brownsville, Texas 78520
(956) 698-5591 Office
(956) 698-5592 Fax
Wesley.milum@valleybaptist.net

Designation Level:	Trauma III, Stroke II
Direct ER line:	(956) 698-5595
Radio Frequency:	800 MHZ
ICU Beds:	12 Medical, 12 Surgical
Med-Surg:	79
Telemetry:	30
Pediatrics:	12
Psychiatric	37
Rehab:	0
Hospital Beds:	280

Specialty Services Available: Neurosurgery, Orthopedic & CV Surgery

**TRAC-V HOSPITALS BY COUNTY
CAMERON COUNTY**

Valley Baptist Medical Center at Harlingen

Chief Executive Officer:	Todd Mann
Trauma Program Manager:	Bernadette Hernandez, RN
Trauma Medical Director:	Ashraf Hilmy, MD
Emergency Dept. Medical Director:	Matt Patlovany, MD
Emergency Dept. Manager:	Bernadette Hernandez, RN
Trauma Coordinator:	Ernie De Leon
Emergency Room:	(956) 389-5000 Fax (956) 389-5023

RAC Contacts:

Bernadette Hernandez ED & Trauma Program Manager 2101 Pease Street Harlingen, Texas 78550 (956) 389-5001 ED (956) 389-6891 Trauma (956) 357-6944 Cell (956) 389-6905 Fax bernadette.hernandez@valleybaptist.net	Ernie De Leon Trauma Coordinator 2101 Pease Street Harlingen, Texas 78550 956-389-6991 office 956-389-6905 fax
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Designation Level:	Trauma III, Stroke II
Direct ER line:	(956) 389-5000
Radio Frequency:	800 MHZ
ICU Beds:	48 (includes 14 pediatric)
Med-Surg:	265
Telemetry:	12 monitored step-down beds. (We have tele housewide)
Pediatrics:	25
Rehab:	18
Hospital Beds:	586

Specialty Services Available: Neurosurgery, Orthopedic & Cardiovascular and Cardiothoracic Surgery, Pediatric ICU and Maxillofacial surgery

**TRAC-V HOSPITALS BY COUNTY
HIDALGO COUNTY**

Edinburg Regional Medical Center

Chief Executive Officer:	Jennifer Garza
Director of Nurses:	Cat Domian
Trauma Coordinator:	Dale Wilson
Trauma Medical Director:	
Emergency Room Medical Director:	David Haman, DO
Emergency Room Director:	Interim Mark Barnes

Emergency Room: (956) 388-6500 Fax (956) 388-6038

RAC Contacts:

Dale Wilson	Cat Domian, CNO
ERMC/ECH-Trauma Coordinator	1400 W. Trenton Rd
1400 West Trenton Road	Edinburg, Texas 78539
Edinburg, Texas 78539	(956) 388-6635 Office
(956) 388-6825 Office	cat.domian@uhsrgv.com
Dale.wilson@uhsrgv.com	

Designation Level:	Trauma IV, Stroke II
Direct Adult ER line:	(956) 388-6500
Direct Pedi ER line:	(956) 388-6900
Radio Frequency:	WPLQ894 (ER)/ WPLJ289 (Engineering)
ICU Beds:	14
PICU Beds:	14
Med-Surg:	31
Telemetry:	31
Pediatrics:	72
Rehab:	26
Hospital Beds:	188

Specialty Services Available: Orthopedic Surgery, Pediatric General Surgery, Pedi Neuro.
We are the only facility in the Valley with a dedicated, separated pediatric emergency department.

**TRAC-V HOSPITALS BY COUNTY
HIDALGO COUNTY**

Doctor's Hospital at Renaissance Health System

Chief Executive Office:	Mr. Israel Rocha
Interim Trauma Program Manager:	Dawn Woods, RN
Trauma Medical Director:	Dr. Raul Barreda
Emergency Room Medical Director:	Dr. Richard Barrera
Emergency Room Nurse Director:	Connie S. Manley, BSN, RN
Emergency Room:	(956) 362-5100 Fax (956) 362-5164

RAC Contacts:

Designation Level:	Level III Trauma Facility Advanced Primary Stroke Center
Direct Adult ER line:	(956) 362-5100
Direct Pedi ER line:	(956) 362-5100
Radio Frequency:	Radio is digital Signal
ICU Beds:	20
PICU Beds:	12
Med-Surg:	25
Telemetry:	32
Pediatrics:	25
Rehab:	46
Hospital Beds:	530

Specialty Services Available:

Allergy & Immunology	Pathology
Anesthesiology	Pediatric Cardiology
Audiology	Pediatric Dentistry
Bariatric Surgery	Pediatric Gastrointestinal
Bariatrician/Medical Weight Loss	Pediatric Hospice & Palliative Care
Cardiology	Pediatric Hospitalist
Cardiovascular Surgery	Pediatric Infectious Disease
Colon & Rectal Surgery	Pediatric Intensivists

Colon & Rectal Surgery
Emergency Medicine
Endocrinology
ENT
Facial Plastic Surgery
Gastroenterology
General Surgery
Gynecology
Hospitalist
Infectious Disease
Internal Medicine
Neonatology
Nephrology
Neurology
Neuro Surgery
Oncology/Hematology
Ophthalmology
Oral Surgery
Orthopedics
Orthopedics Trauma
Pain Management
Palliative Medicine

Pediatric Intensivists
Pediatric Nephrology
Pediatric Neurology
Pediatric Oncology
Pediatric Orthopedics
Pediatric Surgery
Podiatry
Plastic Surgery
Psychiatry
Psychology
Pulmonary
Radiology
Radiation/Oncology
Rehabilitation Medicine
Rheumatology
Trauma Services (Adult & Pediatric)
Urology
Wound Care

Knapp Medical Center

Chief Executive Officer:
Trauma Coordinator:
Trauma Medical Director:
Emergency Room Medical Director:
Emergency Room Director:

William Adams
Ruben Pena
Dr. Sandra Esquivel
Dr. Heriberto Alanis
Priscilla Gutierrez, Interim

Emergency Room:

(956) 969-5300 Fax (956) 969-5364

RAC Contacts:

Ruben Pena
Trauma Coordinator
1401 E. 8th Street
Weslaco, Texas 78596
(956) 969-5299 office
(956) 969-5545
ruben.pena@knappmed.org

Jesse Colin
Safety & Emergency Preparedness Officer
Director of Security Services
1401 E. 8th Street
Weslaco, Texas 78596
(956) 973-5659 office
(956) 969-5266 fax
jesus.colin@knappmed.org

Designation Level:

Trauma III, Stroke II

Direct ER line:

(956) 969-5300

Radio Frequency:	155.34000 MHZ
ICU Beds:	16
Med-Surg:	64
Telemetry:	32
Pediatrics:	32
Rehab:	0
Hospital Beds:	227

Specialty Services Available: Orthopedic Surgery, Nuclear Medicine, Neurology available, Specialty Procedures (angiogram, hyperbaric, lithotripsy)

TRAC-V HOSPITALS BY COUNTY HIDALGO COUNTY

McAllen Heart Hospital

Chief Executive Officer:	Lance Ames, Interim CEO
Director of Nurses:	Libby Smith
Trauma Coordinator:	Maria Elena Guajardo, DO
Emergency Room Medical Director:	David Haman, DO
Emergency Room Director:	Interim Libby Smith

Emergency Room: (956) 994-2600 Fax (956) 994-2004

RAC Contacts:
 Maria Elena Guajardo
 MHH - Trauma Coordinator
 1900 S. D Street
 McAllen, Texas 78503
 (956) 994-2423 Office
Marialena.guajardo@uhsrgv.com

Designation Level:	Trauma IV, Stroke n/a
Direct ER line:	(956) 994-2600
Radio Frequency:	KNNL414 (ER)
ICU Beds:	13
CCU Beds	6
CVR:	0
Med-Surg/Telemetry:	47
Pediatrics:	0
Rehab:	0
Hospital Beds:	66

Specialty Services Available: CV Surgery, CV Medical, Total Cardiac Care, Bariatrics.

**TRAC-V HOSPITALS BY COUNTY
HIDALGO COUNTY**

Mission Regional Medical Center

Chief Executive Officer: Javier Ireguas
Trauma Coordinator: Vilma Murphy
Trauma Medical Director: Oscar Tijerina, MD
Emergency Room Medical Director: Oscar Tijerina, MD
Emergency Room Director: Cesar Guerra

Emergency Room: (956) 323-111 Fax (956) 323-1113

RAC Contacts:

Cesar Guerra
ED Director (Quality Assurance)
900 South Bryan RD
Mission, TX 78572
(956) 323-1117 Office
(956) 323-1113 Fax
cguerra@missionrmc.org

Olga Montelongo
Revenue Clerk/Trauma Registrar/
CPST Trauma/Emergency Dept.
(956) 323-1126 Office
(956) 323-1125 Fax
omontelongo@missionrmc.org

Cristopher Silva Jr.
(Allied Health)
Trauma Coordinator
900 South Bryan Rd
Mission, Texas 78572
(956) 323-1138 Office
(956) 323-1125 Fax
csilva@missionrmc.org

Kennetha Foster (RAC Board)
Chief Nurse Officer
900 South Bryan Rd
Mission, TX 78572
(956) 323-9105
kfoster@missionrmc.org

Cesar Guerra (Cardiac Committee)
Surgical/Cath Lab Director
900 S. Bryan Rd
Mission, TX 78572
(956) 323-1451
cguerra@missionrmc.org

Jose D. Rios
(Stroke Coordinator)
900 S. Bryan Rd
Mission, TX 78572
(956) 323-1657
jr7425@missionrmc.org

Designation Level: Trauma IV, Stroke Ready, 24 hour PCI capable
Direct ER line: (956) 323-1111
Radio Frequency: 152.00750, 155.340
ICU Beds: 20
Med-Surg: 25
Telemetry: 102
Pediatrics: 29
Rehab: 27
Hospital Beds: 287

Specialty Services Available: None

**TRAC-V HOSPITALS BY COUNTY
HIDALGO COUNTY**

McAllen Medical Center

Chief Executive Officer:	Doug Matney, Regional VP, Interim CEO
MMC Trauma Program Manager:	Martha Sustaita
Trauma Medical Director:	Juan Jesus Rendon-Garcia, Interim TMD
Trauma Surgeon:	Juan Jesus Rendon-Garcia
Emergency Room Medical Director:	Phillip Bell, MD
Emergency Room Director:	Joanne Shannon
Emergency Room:	(956) 632-4100 Fax (956) 971-5445

RAC Contacts:

Martha Sustaita,
Trauma Coordinator
301 W. Expressway 83
McAllen, Texas 78503
(956) 632-4973 Office
martha.sustaita@uhsrgv.com

Doug Matney Interim, CEO
301 W. Exp.83
McAllen, TX 78503
(956) 388-2002 Office
douglas.matnev@uhsrgv.com

Designation Level:	Trauma III, Stroke II
Direct ER line:	(956) 632-4100
Radio Frequency:	WPMH733 (ER)/ WPHN571 (SSC/Mat Mgmt)
ICU Beds:	28
Med-Surg:	117
Telemetry:	73
Pediatrics:	12
Rehab:	0
Hospital Beds:	441

Specialty Services Available: Neurosurgery, Orthopedic Surgery, General, Maxiofacial, Plastic, ENT, Ophthalmology, Pediatric Oncology

**TRAC-V HOSPITALS BY COUNTY
HIDALGO COUNTY**

Rio Grande Regional Hospital

Chief Executive Officer:	Cristina Rivera, CEO
Trauma Coordinator:	Richie Tidwell, RN
Trauma Medical Director:	Carlos Garcia-Cantu, MD
Emergency Room Medical Director:	R. Moore, MD
Emergency Room Director:	Bertha Guerra, RN

bertha.guerra@bcahealthcare.com

Emergency Room: (956) 632-6443 Fax (956) 632-6638

RAC Contacts:

Kathy Dassler RN, CNO
Chief Nursing Officer
101 East Ridge Road
McAllen, Texas 78503
(956) 632-6378 Office
(956) 632-6621 Fax
Kathleen.dassler@bcahealthcare.com

Open
Trauma Coordinator
101 East Ridge Road
McAllen, Texas 78503
(956) 632-6512 Office
(956) 632-6578 Fax

Matt Wolthoff
Chief Operating Officer
101 East Ridge Road
McAllen, Texas 78503
(956) 632-6117 Office
(956) 632-6638 Fax

Designation Level:	Trauma III, Stroke Ready, PCI Capable
Direct ER line:	(956) 632-6443
Radio Frequency:	155.2800
ICU Beds:	18
SICU (ICU overflow)	8
Med-Surg:	72
Telemetry:	84
PICU:	14
Pedi Step Down Unit:	10
Pediatrics:	20
Pedi overflow	12
Rehab:	0
NICU:	16
NICU-Intermediate:	10
L & D:	22
Nursery:	30

Specialty Services Available: Cardiovascular, orthopedic, general surgery, bariatrics

**TRAC-V HOSPITALS BY COUNTY
STARR COUNTY**

Starr County Memorial Hospital

Chief Executive Officer:	Thalia Munoz, RN, MS
Trauma Coordinator:	Lutano Villarreal, RN, BSN
Trauma Medical Director:	Dr. Mario Vasquez Aguilar
Emergency Room Medical Director:	Dr. Rolando Guerrero
Director of Nurses:	Mario Segura, RN, MSN
Emergency Room:	(956) 487-9006 Fax (956) 488-9431

RAC Contacts:

Lutano Villarreal, RN, BSN
 Trauma Coordinator
 Starr County Memorial Hospital
 PO Box 78
 Rio Grande City, Texas 78582
 (956) 487-9080 Office
 (956) 487-1115 Fax
Louie.villarreal@starrcountyhospital.com

Designation Level:	Trauma IV
Direct ER line:	(956) 487-9006
Radio Frequency:	800 mhz
ICU Beds:	0
Med-Surg:	22
Telemetry:	12
Pediatrics:	4
Labor & Delivery:	4
Post Partum:	6
Rehab:	0
Hospital Beds:	48

Specialty Services Available: GI and General Surgery

OTHER PARTICIPANTS OF TRAC V

Department of State Health Services

Health Region 11

RAC Contacts: Noemi Sanchez
EMS Program Specialist
601 West Sesame Drive
Harlingen, TX 78550
(956) 421-5520 Office
(956) 444-3256 Fax
noemi.sanchez@dshs.state.tx.us

Educators

South Texas College

RAC Contacts: Cesar Garcia
EMS Chair of EMS Program
1101 East Vermont
McAllen, TX 78501
(956) 683-3166 Office
(956) 683-3180 Fax
cgarcia@southtexascollege.edu

Texas State Technical College

RAC Contacts:

University of Texas at Brownsville

RAC Contacts: Adiel Garcia
EMS Program Director
80 Fort Brown
Brownsville, TX 78520
(956) 882-5025 Office
(956) 882-5012 Fax
adiel.garcia@utb.edu

OTHER PARTICIPANTS OF TRAC V

University of Texas Health Science Center at San Antonio

RAC Contacts: Tina Fields, PhD., MPH
Interim Director
Center for South Texas Programs
7703 Floyd Curl Dr., MC 7839
San Antonio, Texas 78229-3900
(210) 567-7813 Office
(210) 567-7820 Fax
fieldst@uthscsa.edu

First Responders Organizations

Harlingen Fire Department

RAC Contacts: Mario Montez, Lt.
3510 Grimes
Harlingen, Texas 78550
(956) 216-5700 Office
(956) 430-6672 Fax
Firecrewm@aol.com

South Padre Island Fire Department

RAC Contacts: Efrain Deleon
Assistant Chief
104 W. Venus
South Padre Island, Texas 78597
(956) 761-3040 Office
(956) 761-1452 Fax
EDeleon@townspi.com

RAC Contacts: McAllen Fire Department
Juan Jalomo, Rene Alaniz, LT.
201 N. 21st
McAllen, TX 78503
(956)681-2500
ralaniz@mcallen.net

RAC Contacts: Mission Fire Department
James Cardoza, EMC
415 E. Tom Landry
Mission, TX 78572
(956)580-8705 Ofc
(956)580-8712 Fax